

### LIMITED WARRANTY

This is the only express warranty for this product and is in lieu of any other warranty or condition. This warranty supercedes all other product warranties.

This product is warranted to be free from defects in material and workmanship for a period of two (2) years from the date of original purchase or 25,000 cycles (whichever first occurs); however, the stainless steel blade and motor drive coupling are warranted to be free from defects in material and workmanship for the life of the product.

This warranty does not cover glass and parts subject to wear from normal use (for example, brushes, cutter assemblies, and agitators), use not in conformity with the printed directions, or damage to the product resulting from accident, alteration, abuse, misuse, or subjecting it to any voltage and waveform other than as specified on the rating label. This warranty extends only to the original purchaser. Keep the original sales receipt, as proof of purchase is required to make a warranty claim.

We exclude all claims for special, incidental, and consequential damages caused by breach of express or implied warranty. All liability is limited to the amount of the purchase price.

**Every implied warranty, including any statutory warranty or condition of merchantability or fitness for a particular purpose, is disclaimed except to the extent prohibited by law, in which case such warranty or condition is limited to the duration of this written warranty.** This warranty gives you specific legal rights. You may have other legal rights that vary depending on where you live. Some local laws do not allow limitations on implied warranties or special, incidental, or consequential damages, so the foregoing limitations may not apply to you.

**CONTACT US:** If you have a claim under this warranty, please contact our Technical Services Department. For faster service, please first locate the model number, type number, and serial number of your equipment (printed on a silver label, typically on the bottom or rear of your product).

#### Global Care Service Program:

We provide 24/7/365 support via our dedicated technical services website which includes:

- detailed troubleshooting and repair instructions
- exploded view drawings
- recommended parts list
- registered service centers by country
- operations manuals and agency certifications

Our technical services team, based in North Carolina, USA, offers a variety of training options including Web-based training.

Additional support is available via email at [commercial.support@hamiltonbeach.com](mailto:commercial.support@hamiltonbeach.com).

#### In the US:

##### ECSP Express Care Service Program (available only to end users located in the continental U.S., Alaska, and Hawaii)

Follow these three easy steps for quick, convenient, and dependable ECSP repairs:

**Step One:** Dial 1-866-285-1087 toll-free to speak to a member of our highly trained technical service staff (hours Monday – Friday, 8:00 AM – 5:00 PM EST). We will make an initial phone diagnosis.

**Step Two:** If it is determined that minimal on-site maintenance cannot be performed, Hamilton Beach Commercial will ship a replacement product to your location.

**Step Three:** Once the replacement unit is received, you send the troubled unit back to Hamilton Beach Commercial (we'll provide the box and supporting materials to return the unit). Hamilton Beach Commercial will pay the freight cost for the returned unit.

**NOTE:** The warranty of the replacement unit will be prorated based on either the time period or the cycle count remaining on the replaced unit, whichever first occurs.

#### In Mexico:

En México, Centro de Atención a Clientes: 01 800 71 16 100

#### Outside the US or Mexico:

Please visit us at [commercial.hamiltonbeach.com](http://commercial.hamiltonbeach.com) to find your country service provider, or contact us directly at +1-910-693-4277.

### GARANTIA PARA MÉXICO

Esta es la única garantía expresa para este producto y está en lugar de cualquier otra garantía o condición.

Este producto está garantizado de estar libre de defectos en materiales y mano de obra por un período de dos (2) años a partir de la fecha de compra original.

Durante este período, su único recurso es la reparación o reemplazo de este producto o cualquier componente que se encuentre defectuoso, a nuestra elección; Esta garantía incluye los gastos de transportación del producto que deriven de su cumplimiento dentro de su red de servicio, únicamente en caso de que no haya un Centro de Servicio Autorizado en su localidad.

Si el producto o componente ya no está disponible, lo reemplazaremos con otro similar de igual o mayor valor.

Esta garantía no cubre piezas de vidrio o las piezas sujetas a desgaste por el uso normal (por ejemplo, cepillos, cuchillas, y agitadores), daños cuando el producto se hubiese utilizado en condiciones distintas a las normales, o cuando el producto no hubiese sido operado de acuerdo con el instructivo de uso que se le acompaña, o cuando el producto hubiese sido alterado o reparado por personas no autorizadas por el fabricante nacional, importador o comercializador responsable respectivo.

Para hacer efectiva la garantía, presente el producto, acompañado de la póliza correspondiente, debidamente sellada por el establecimiento que lo vendió, o la factura, o recibo o comprobante, en el que consten los datos específicos del producto.

Esta garantía no será efectiva en los siguientes casos:

- Quando el producto se hubiese utilizado en condiciones distintas a las normales.
- Quando el producto no hubiese sido operado de acuerdo con el instructivo de uso.
- Quando el producto hubiese sido alterado o reparado por personas no autorizadas por Grupo HB PS, S.A. de C.V. el fabricante nacional, importador o comercializador responsable respectivo.

Importado por :  
Grupo HB PS, S.A. de C.V.  
Monte Elbruz 124-301  
Colonia Palmitas,  
Delegación Miguel Hidalgo  
C.P. 11560, México, Distrito Federal  
01 800 71 16 100

Modelo: \_\_\_\_\_  
FECHA DE ENTREGA:  
DIA \_\_\_\_\_ MES \_\_\_\_\_ AÑO \_\_\_\_\_

Establecimientos en la República Mexicana en donde usted podrá hacer efectiva la garantía, obtener partes, componentes, consumibles y accesorios:

RED DE CENTROS DE SERVICIO AUTORIZADOS GRUPO HB PS, S.A. DE C.V.  
DISTRITO FEDERAL

ELECTRODOMÉSTICOS(\*)

Av. Plutarco Elías Calles No. 1499

Zacahuitzco, Benito Juárez, México, D.F. 09490

JALISCO

MAGNETOS Y REFACCIONES, S.A. DE C.V. (Matriz)

Av. La Paz No. 72, Mexicaltzingo, Guadalajara, Jal. 44180

Para información adicional sobre Servicio Post-venta, por favor llame sin costo al **01 800 71 16 100** o escribanos a: [mexico.service@hamiltonbeach.com](mailto:mexico.service@hamiltonbeach.com)

**Hamilton Beach**

COMMERCIAL